



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent Application

Applicant(s): A. Dan et al.  
Docket No.: YOR920000164US1  
Serial No.: 09/642,526  
Filing Date: August 18, 2000  
Group: 3626  
Examiner: Milan S. Kapadia

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Signature: *Lisa P. Tulipio* Date: May 30, 2003

Title: Electronic Service Level Agreement for  
Web Site and Computer Services Hosting

TRANSMITTAL OF FORMAL DRAWINGS

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Applicants submit herewith four (4) sheets of formal drawings in the above-referenced patent application.

Respectfully submitted,

*William E. Lewis*

Date: May 30, 2003

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FIG. 1

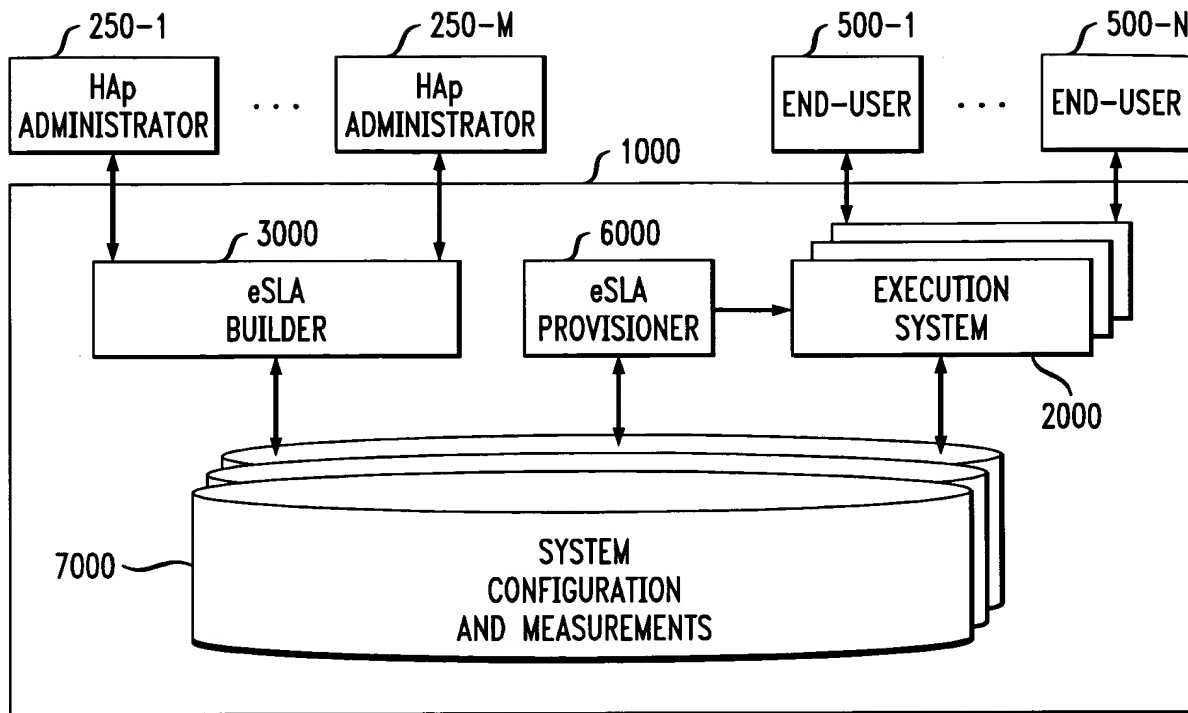


FIG. 2

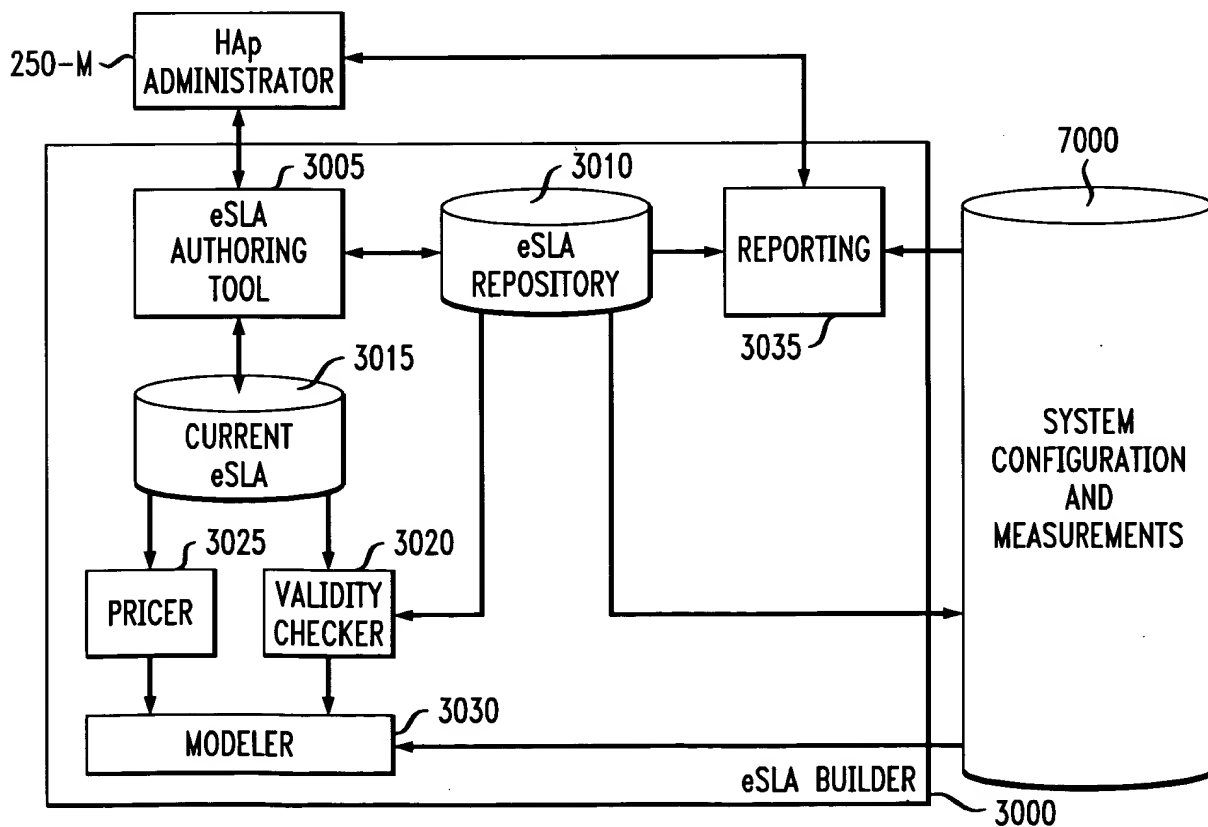


FIG. 3

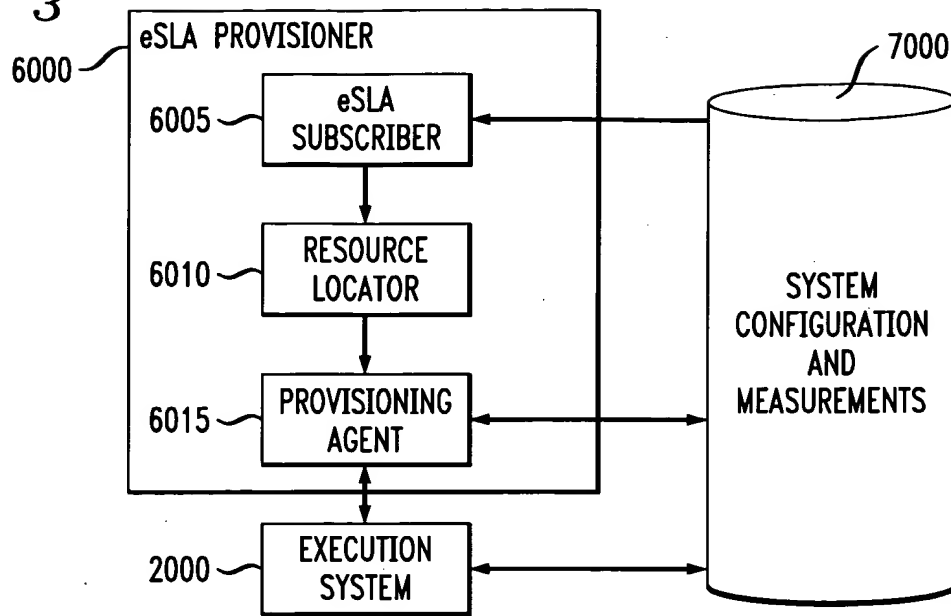


FIG. 4

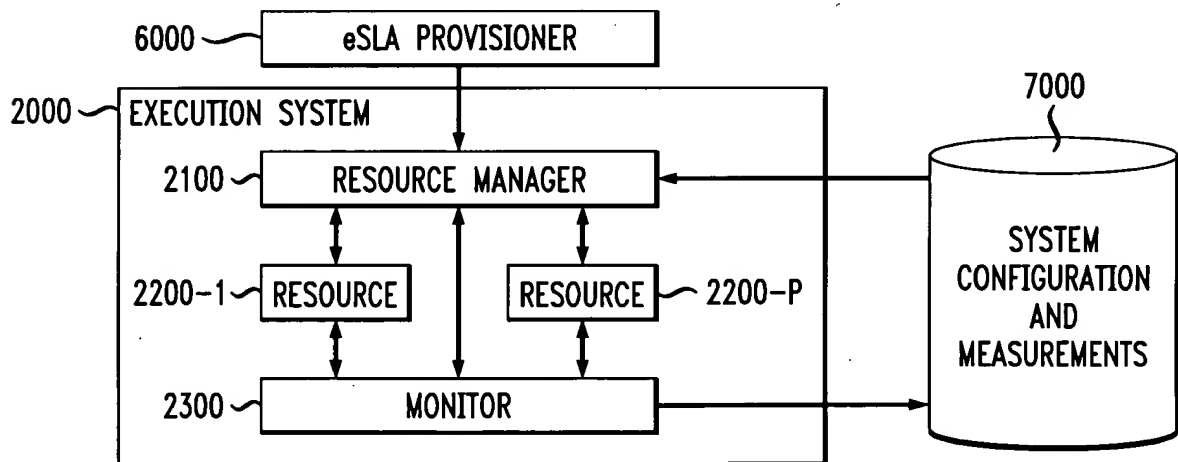


FIG. 5

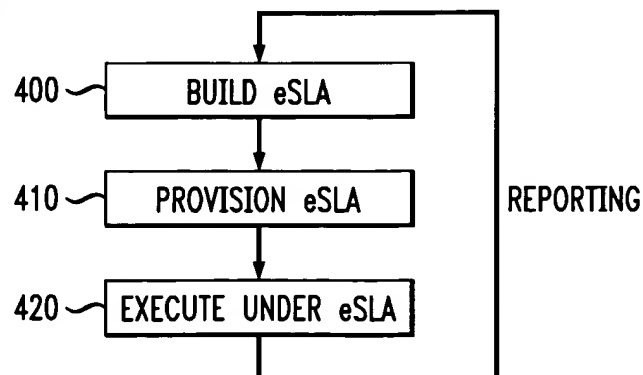


FIG. 6

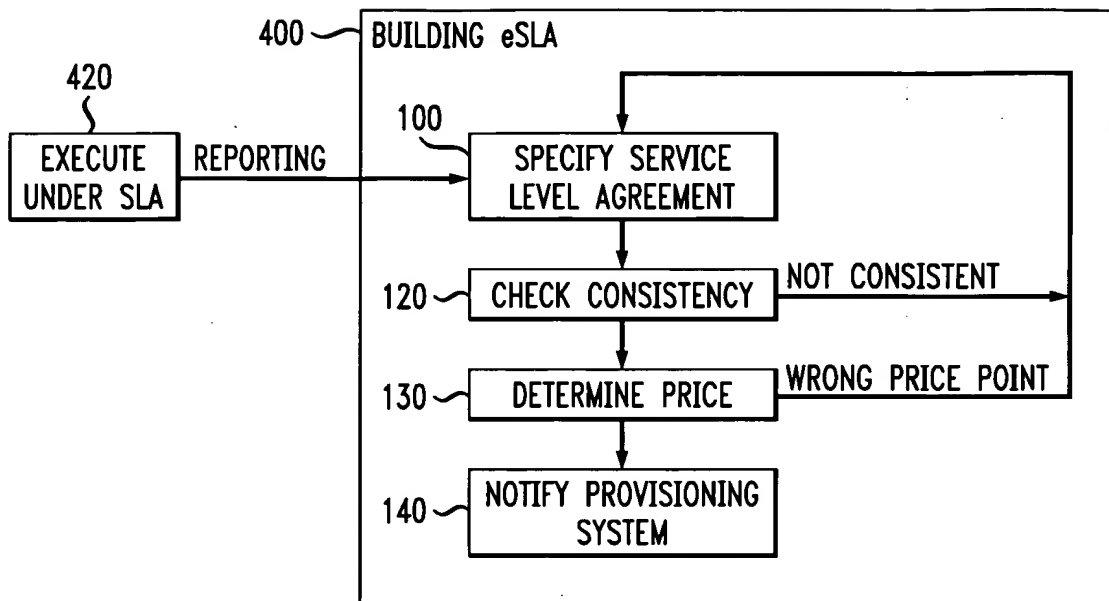


FIG. 7

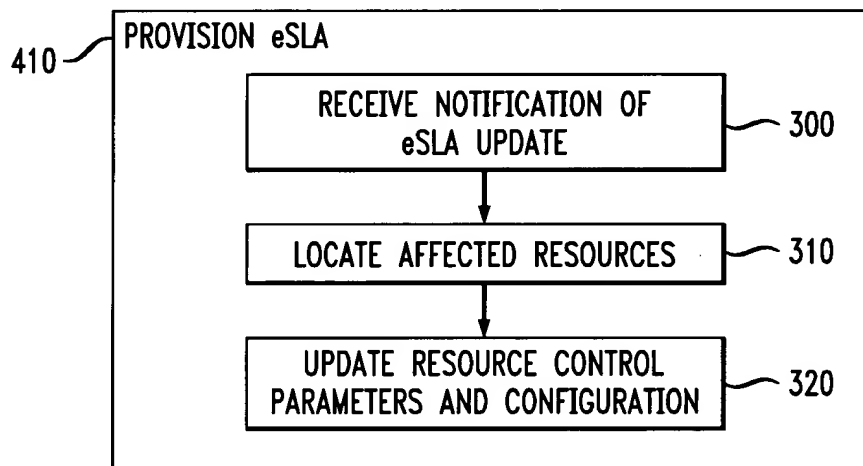
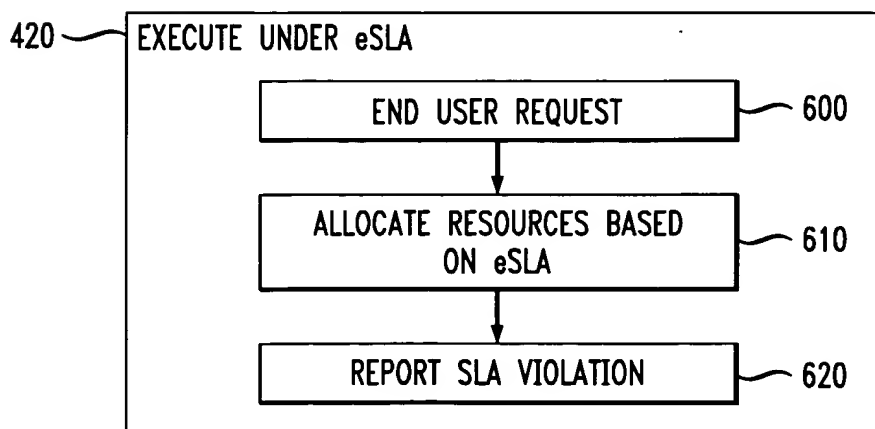
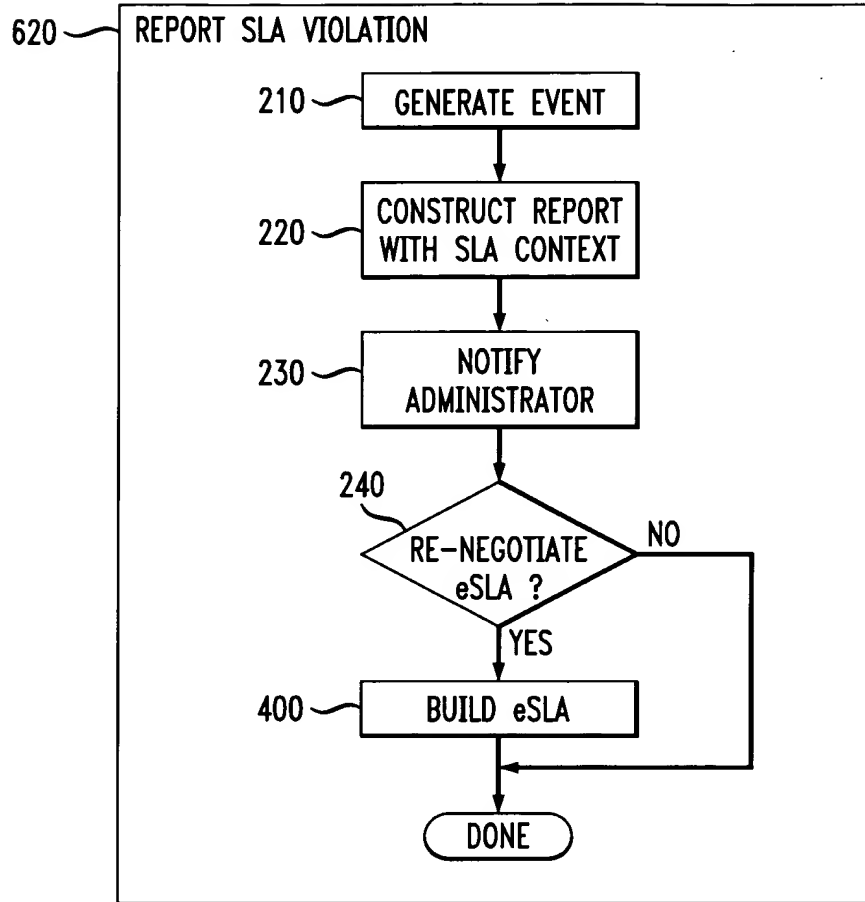


FIG. 8





*FIG. 9*



*FIG. 10*

